

Member Code of Conduct

The YMCA of Greater Richmond ("YMCA") is committed to providing a safe and welcoming environment for all members, participants and guests participating in our programs and/or using our facilities. To promote safety and comfort for all, individuals are expected to act appropriately at all times when they are in our facility, on our property or participating in our programs and to adhere to the values of the YMCA – caring, honesty, respect and responsibility. Members and participants shall pay all amounts due to the YMCA in full and on time.

We expect persons using the YMCA to behave in a mature and responsible way, and to respect the rights and dignity of others, including YMCA staff. Our Code of Conduct does not permit language or any action that can hurt or frighten another person, or that does not adhere to a generally accepted standard of conduct. The YMCA of Greater Richmond reserves the right to deny access or membership to any person whose behavior does not conform to our Member Code of Conduct.

Prohibited actions include, but are not necessarily limited to:

- Inappropriate attire. Appropriate attire must be worn at all times.
- Angry or vulgar language, including swearing, name-calling or shouting.
- Physical contact with another person in any angry or threatening way.
- Any demonstration of sexual activity or sexual contact with another person.
- Harassment or intimidation by words, gestures, body language or any menacing behavior.
- Theft or behavior that results in the destruction of property.
- Carrying or concealing any weapons or devices or objects that may be used as weapons.
- Using or possessing illegal narcotics, marijuana, or alcohol on YMCA property, in YMCA vehicles, or at YMCA sponsored programs.
- Refusal to verify identity when asked by YMCA staff.
- Failure to follow verbal or written directions of YMCA staff.
- Abusive or disrespectful conduct toward YMCA staff.
- Conduct inconsistent with the YMCA core values of caring, honesty, respect, and responsibility.
- Interference with respect to the management or operations of the YMCA.
- Unsafe practices or behavior on YMCA property or when utilizing YMCA facilities or equipment.
- Any other conduct of an inappropriate, threatening, or offensive nature.
- Loitering is not permitted in or outside the YMCA.
- The YMCA is a smoke-free environment. Smoking is not permitted in YMCA facilities or on YMCA property.

Members, participants, and guests are encouraged to be responsible for their personal comfort and safety, and to ask any person whose behavior threatens their comfort to refrain. If a member, a participant, or guest feels uncomfortable in confronting the person directly, the matter should be reported to a staff person or the Building Supervisor on duty who are eager to be of assistance. Members, participants, and guests should not hesitate to notify a staff member if assistance is needed.

The YMCA reserves the right to deny access or membership to any person who has been accused or convicted of any crime involving violence, sexual abuse or behavior, is a registered sex offender, has ever been convicted of any offense relating to the use, sale, possession, or transportation of narcotics or habit forming and/or dangerous drugs, is under the influence (whether currently or habitually) of narcotics, chemicals, intoxicating beverages and/or habit forming or dangerous drugs, or whose behavior does not conform to this Member Code of Conduct. The YMCA conducts regular sex offender screenings on all members. If a sex offender match occurs, the YMCA reserves the right to cancel membership, end program participation, and remove visitation access. The Branch Executive will investigate all reported incidents. Suspension or termination of YMCA membership, participation or guest privileges may result from a determination by the Branch Executive if in his/her discretion a violation of the YMCA Member Code of Conduct has occurred.

This Member Code of Conduct is subject to modification at the discretion of the YMCA of Greater Richmond.
(Revised 6/2021)